fuse
Management Central

MGS **VILT** **opentext™**

Content Server Administration made easy

‖‖‖ fuse
Management Central

We are currently living in an age of unprecedented changes, now, more than ever, the IT departments need to adapt and require simplified and centralized solutions that can leverage all these changes, providing a quick yet powerful management capabilities.

Fuse Management Central was developed from the ground up as Cloud-native platform, allowing customers to choose where to deploy, resulting in a simpler, better and faster way to quickly offer the latest features to OpenText Content Server administrators, thus accelerating time-to-value.

Multi-Level Details
Drill-down into each component metric details, pinpointing issues or bottlenecks.

DISTRIBUTED AGENTS

in 14 environments

- ● Backlog
- ○ Queued
- ● Processed

11:00 11:30 12:00 12:30 13:00 13:30 14:00 14:30 15:00 15:30 16:00

👤 **Distribuited Agent**
37 Agents

🔴 **Distributed Worker**
3 Workers

Alerts
Each component is proactively alerting you of incorrect or low-performance issues.

Monitoring
Built-in knowledge base, based on OpenText Content Server administration best practices.

Management
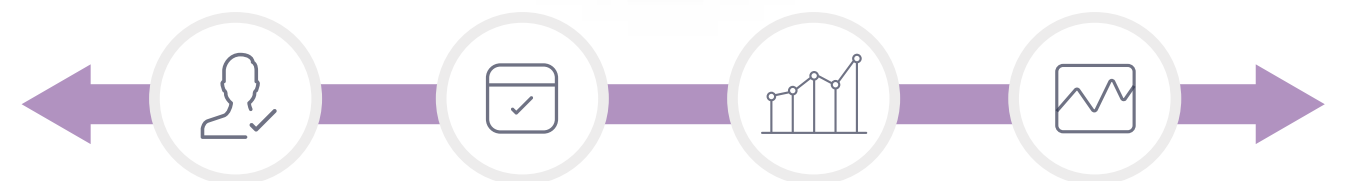Quickly manage each system component directly from its data widget

## Insight & Control
OpenText Content Server®

Improved UX, decreasing the learning curve leveraging a more effective and Unified Solution Management

Centralized management console with single, bulk or scheduled system operations

System health monitoring of system components with real-time status

Interactive and **multi-level 360° visualization** of system components, from macro to micro

You are in control!
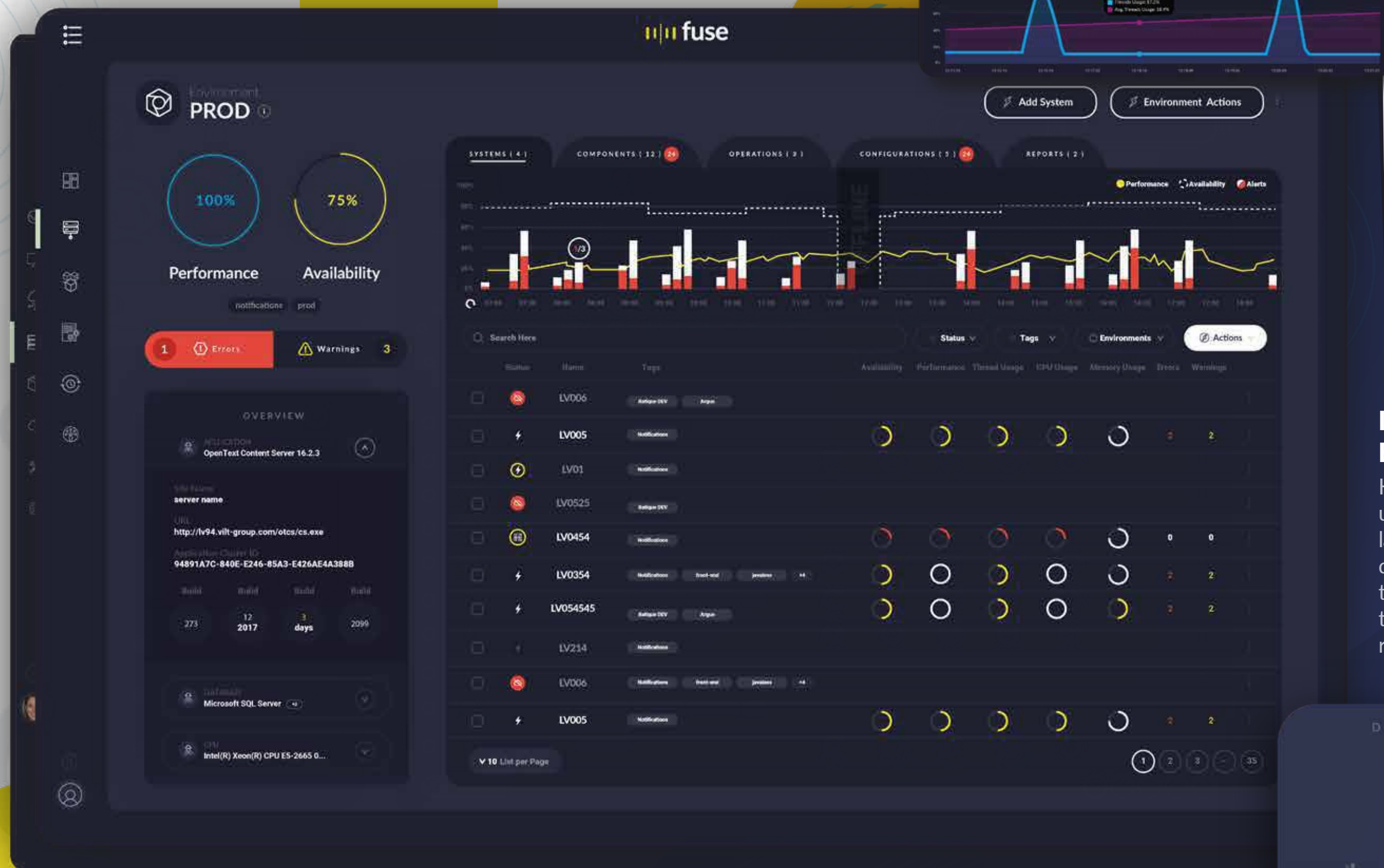
TIME MACHINE

All system status data (performance, thread usage, …) are correlated and can be visualized at any point in time. By using this feature administrators can "go back in time" and navigate into all Fuse Management Central interfaces as if they were on that specific moment in time, allowing to quickly pinpoint issues and drill-down into metric details.

Information is Everything

Keep track and clearly understand all of your EIM landscape application, deepening its details through environments, their systems and respective components.

USM

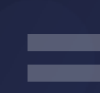### Unified Solution Management

Fuse Management Central is being positioned as a USM (Unified Solution Management), transversal to a variety of systems, with correlated management and monitoring operations.

System Center & Fuse Management Central: **Better Together**

System Center **+** Fuse Management Central **=** **Happy Customers**

Architecture

Fuse Management Central is a Cloud-native platform, enabling on-premises or cloud deployments.

SYSTEM ADMINISTRATOR

① **IDENTITY & ACCESS MANAGEMENT**
OpenText® Directory Services

②

DATABASE
③

METRICS DATABASE
④

ALERT MANAGER
⑤

⑥ **MANAGED SYSTEMS**
OpenText Content Server®

FUSE MANAGEMENT CENTRAL

① **IDENTITY & ACCESS MANAGEMENT**
Fuse Management Central integrate with OpenText ™ Directory Services to manage and authenticate its users.
OpenText ™ Directory Services provides a scalable identity management solution, by integrating multiple authentication services, such as Active Directory, Google, …

② **FUSE MANAGEMENT CENTRAL**
The secret sauce central piece, responsible for orchestrating all system monitoring and management activities, regardless of its cluster type, whether productive or non-productive.

③ **DATABASE**
Fuse Management Central Database stores all application related data, such as administration settings, access roles.

④ **METRICS DATABASE**
Is used for long term metric storage, allowing system administrators to perform a temporal search on system metrics, combining them on aggregated system metric snapshots over time.

⑤ **ALERT MANAGER**
Takes care of interpreting, deduplicating, grouping, and routing alerts to Fuse Management Central while allowing the option of silencing and inhibition of alerts.

⑥ **MANAGED SYSTEMS**
All managed systems require Fuse Management Client installed and activated. Fuse Management Client is responsible not only for collecting and dispatching all system components metric data but also to make the system management interface available while ensuring the data interchange security.
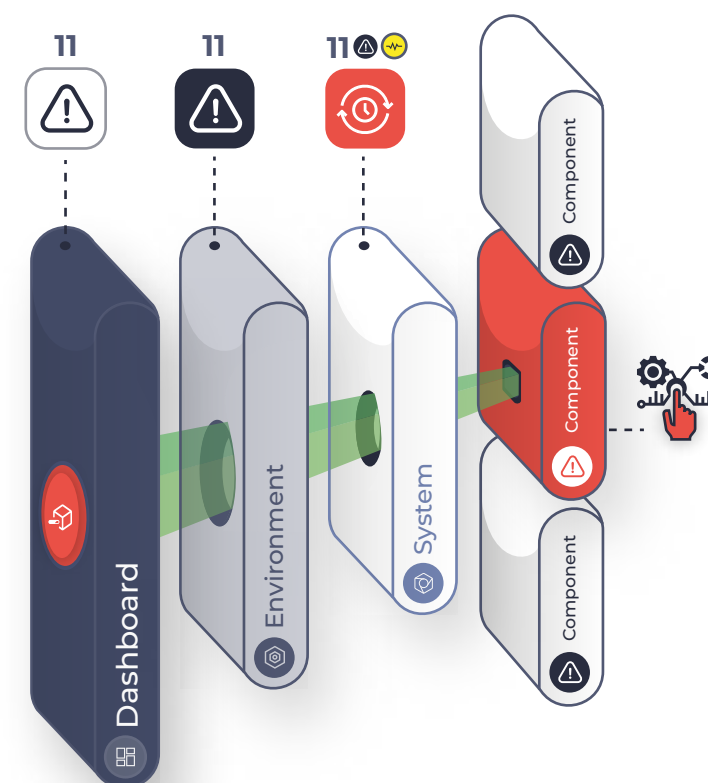
Multi-level 360° visualization of OpenText Content Server® components

Dashboard

Environment

System

Component

Component

Component

It's all about
Insights & Control!

CONFIGURATIONS   >

System Configurations
114 System Configurations

Configuration Policies
2 Configuration Policies   ^

Front-End Role   **Notifications Policy**
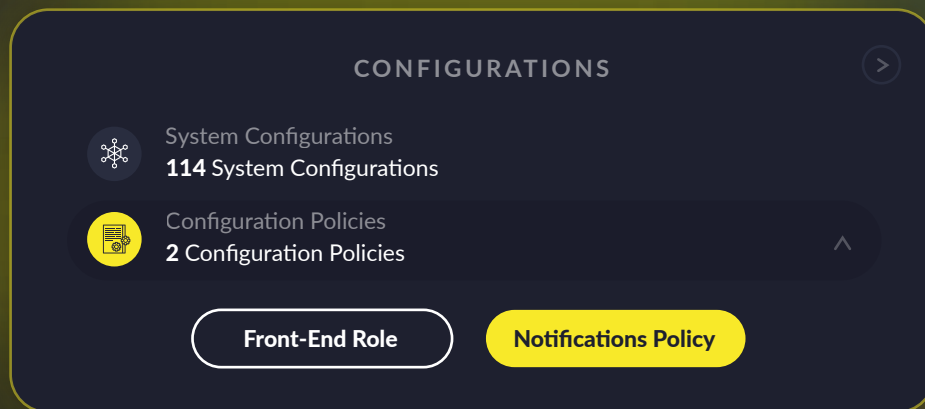
With its intuitive user interface, administrators can now perform their **administration tasks** directly from a system component, maintaining the context and understanding of it. And, if it's business hours, administrators can opt to schedule any administration task, such as configurations, avoiding manual off-hours tasks.

Our goal and vision is to provide a **simplified solution** to understand and harness the power of the best and more powerful ECM solution on the market, **OpenText Content Server**.

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